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Understanding the Patient Experience of Cost-Related Non-Adherence (CRNA) to Prescription Medications: Developing and Applying a CRNA Typology

While prior quantitative work has indicated that cost-related non-adherence (CRNA) to prescription drugs exists for many Canadians, we know little else about the experience of patients who report CRNA. We conducted the first (to our knowledge) qualitative examination of CRNA to provide an in-depth understanding of this phenomenon from the patient’s perspective. We conducted semi-structured, in-depth interviews with 39 adults with experience with CRNA in British Columbia (Vancouver and Prince George) and Ontario (Toronto and Hamilton). We used framework analysis to create patient CRNA typologies. Framework analysis includes initial theoretical coding to develop a working analytical framework, which is then refined through applying the framework to each individual. This presentation reports on the development and application of a CRNA typology, including major patterns in CRNA experiences. Our typology broadens and deepens our understanding of CRNA from the patient’s perspective. The typology framework also allows for a more nuanced policy discussion of specific types of CRNA, including targeted approaches for amelioration of specific types of CRNA.

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Rounds are held weekly on Mondays from 12:00 pm to 1:00 pm in the VGH Research Pavilion, Room 700, 7th Floor, 828 West 10th Avenue, Vancouver, BC.

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