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Real Time Virtual Support: Virtual Care Implementation and Evaluation in BC

The COVID pandemic turned the health system from in-person to virtual in a few short months. In BC, in order to address the rural, remote and indigenous equity of access of care, and also to improve provincial access to health services, the Real Time Virtual Support network suite of virtual services were established. This presentation introduces the RTVS lines, and focus on our evaluation efforts to fulfill the four key mission of this network.

Learning objectives for participants:

- To be introduced to the different virtual care lines in RTVS
- To understand how the RTVS evaluation was set up with associated metrics
- To discuss the ongoing evaluation efforts in the ongoing growth of RTVS in BC

Presenter

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C2E2 Spotlight is held monthly on the second Mondays of the month from 12:00 pm to 1:00 pm in the VGH Research Pavilion, Room 700, 7th Floor, 828 West 10th Avenue, Vancouver, BC.

Visit www.C2E2.ca for information about previous and upcoming presenters or contact pamela.lee@ubc.ca.