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Identifying Outcomes and Filling Informational Gaps in Liver Transplantation: Results of a Multi-Stakeholder Qualitative Study and Related Learnings

Reorientation toward Value-Based Health Care (VBHC) at VGH has expanded collection of patient outcomes, but measurement and core outcome set (COS) design persistently lacks patient engagement. We designed a qualitative interview study in collaboration with the Liver Transplant Integrated Practice Unit at VGH to identify a comprehensive list of outcomes relevant to liver transplant patients, their caregivers, and allied health professionals. In this talk, we describe the seven outcome themes important to these stakeholder groups, as well as the implementation of a patient guide to improve stakeholder information access during the liver transplant process. This healthcare information project—a result of accessory findings from the original study regarding patient access to information resources and support structures—helps to put research into practice and demonstrates how broad stakeholder engagement can produce actionable learnings that improve patient experience.

Presenters

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C2E2 Spotlight is held monthly on Mondays from 12:00 pm to 1:00 pm. To attend in-person or virtually please contact pamela.lee@ubc.ca.